

CROSS STREET FAMILY DENTISTRY

Appointment Cancellation Policy

**PLEASE NOTE THAT WE WILL CHARGE A FEE WHEN THERE IS A LATE CANCELLATION
(WITHIN 24 HOURS) OR "NO SHOW" APPOINTMENT.**

We understand our patients lead busy lives and sometimes are not able to keep appointments. However we reserve our doctors' and hygienists' time when we make your appointments. A broken appointment is a loss to 3 people — the patient that missed the valuable time, the patient that could have used the valuable time and the dentist that was fully staffed and prepared for your visit. Therefore we charge \$55 for Hygiene appointment and \$110 - \$200 for Doctor appointment depending on the procedure scheduled. This fee cannot be charged to your insurance company.

We ask your cooperation in calling at least 24 hours ahead of time if you need to cancel or reschedule your appointment.

When your schedule does not allow you to call within 24 hour notice we will try to fill this appointment, and if we are successful we will not charge the missing appointment fee. If we are unable to fill it then our missing appointment policy will apply.

Patient's Name

_____/_____/_____
Date